

USING Telemedicine

To use IMPCP Telemedicine you must first download the app.

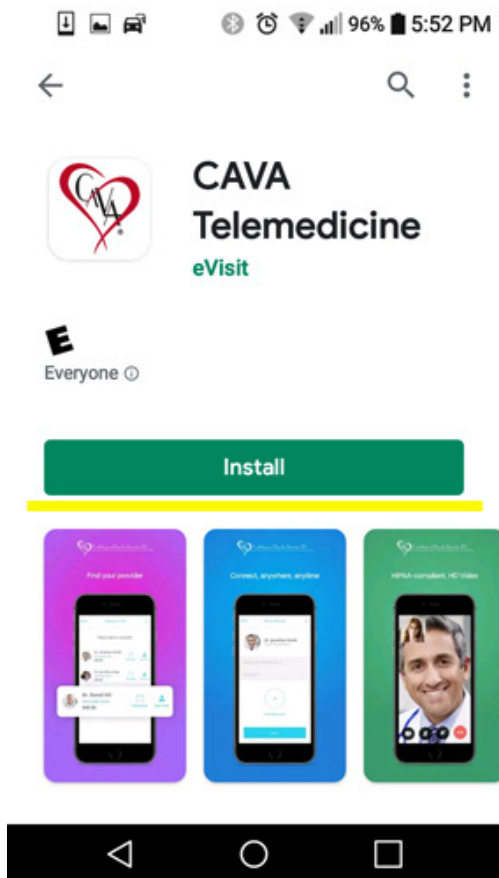
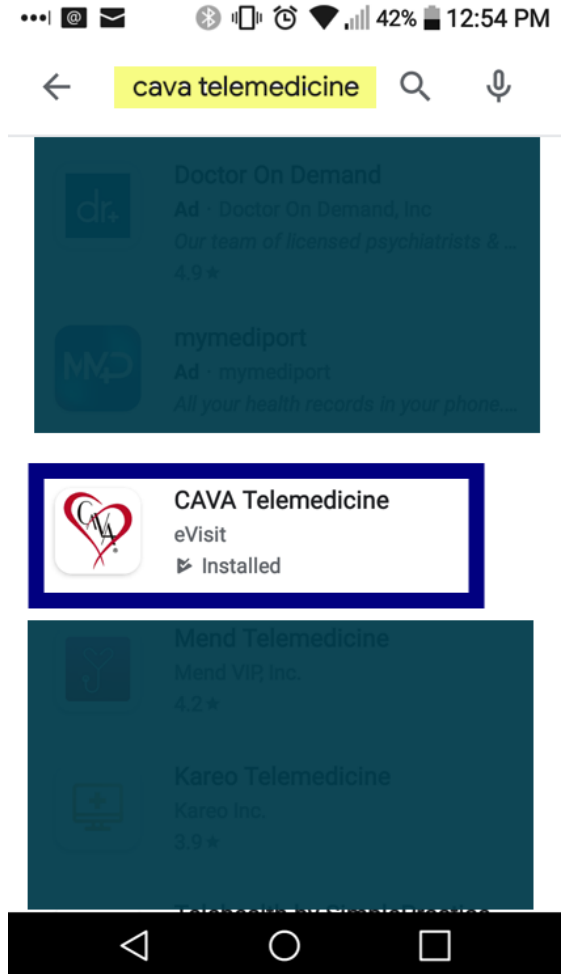
Our practice uses our partner's platform so look for CAVA Telemedicine one either Google Play or the Apple Store

Please make sure to download the correct app as seen in image.

OR

If you are using a computer you can open your browser (A recent version of [Google Chrome](#) or A recent version of [Firefox](#)) and go to <https://app.evisit.com/ng/#/login/cava>

You will need a microphone and camera on your device.



Once installed click Open

(Note: these screen shots are on an Android device your device may differ slightly)

Once you open the account you will see a Red splash screen a heart beat on a white screen and a loading screen.

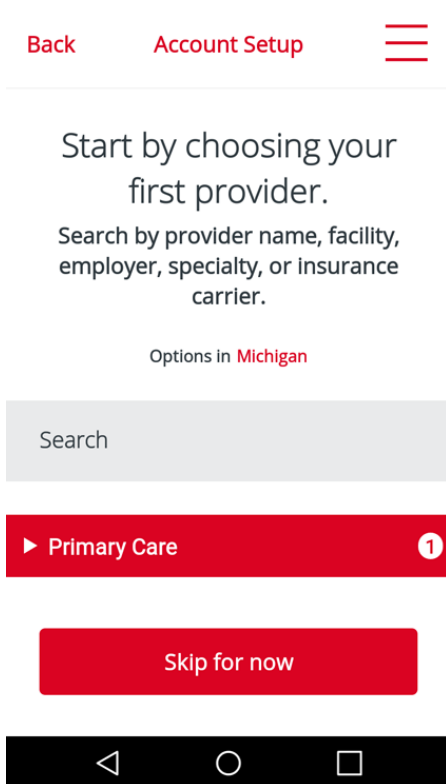
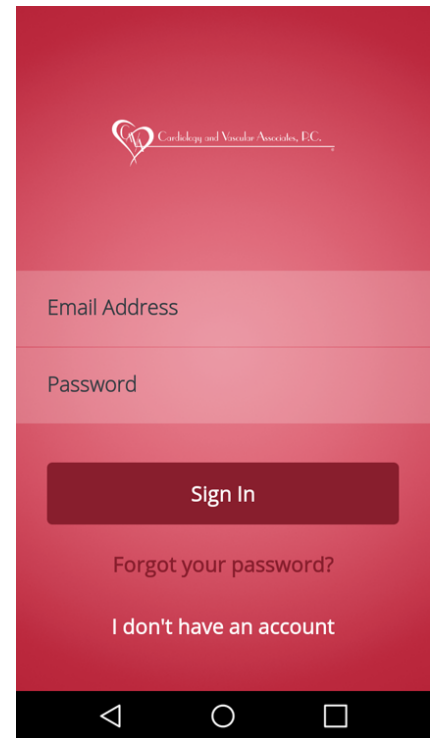
This is the screen that you will create your account and log into your account from here going forward. Also if you forget your password please use the Forgot password link also located on this page.

To create a new account use the link that says – I don't have an account –

It will ask for your email, password and to accept the terms. Once done click Register.

Fill in the information requested and continue.

You will get an email welcoming you to telemedicine



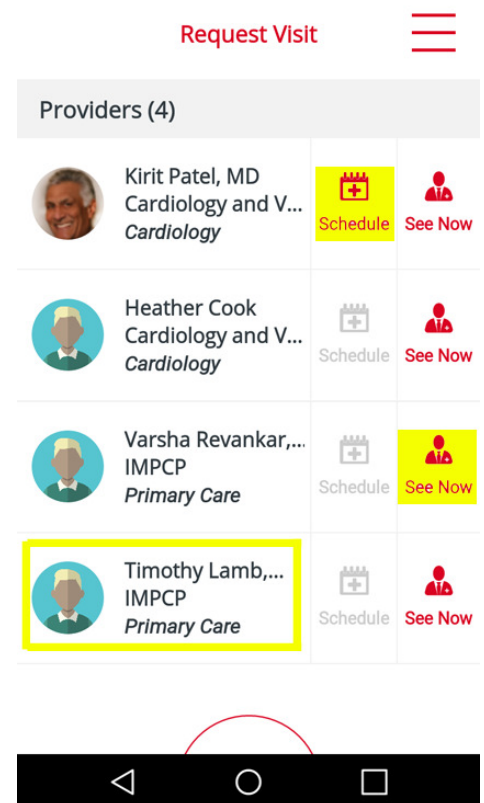
At this point you can search for your provider, or you can choose to Skip for Now

Next screen will allow you to upload a profile picture if you choose, or just Skip

Then you will get a Welcome Screen

Continue.

This is where you are able to see the healthcare professionals that are ready for your eVisit.



If you do not see your provider on this list click add more providers.

You can schedule a visit with them or if the “See Now” is available, the provider is able to take your request right now.

Once you click See Now you will be asked some questions – Answer those and click Next.

It may prompt you to add a credit card. This card does not automatically get charged.

Back Confirmation

Has your pain or comfort worsened since your last appointment?

Date of your last appointment?
12/12/2020

Do you think your eating habits are:
In need of change

Payment Method
Ending in [redacted]

I have read and I confirm that the information is correct to the best of my knowledge.

Confirm & Request Visit

It will then have you confirm all your information, click the box next to

I have read and I confirm.... Then click Confirm & Request Visit

Choose how you would like to be notified, even if you are going to wait in the app.

Click -> Got it!

Confirmation Success

SUCCESS!

Your visit has been submitted and your provider has been notified.

MY NOTIFICATIONS

Select how would you like to be notified when your provider is ready.

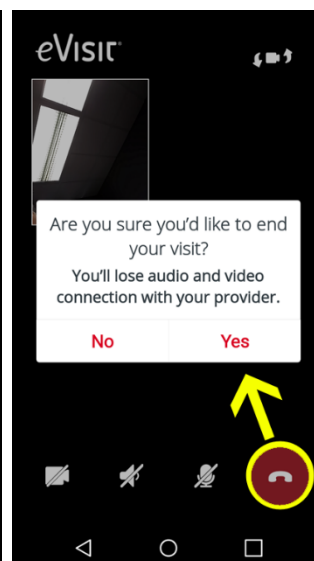
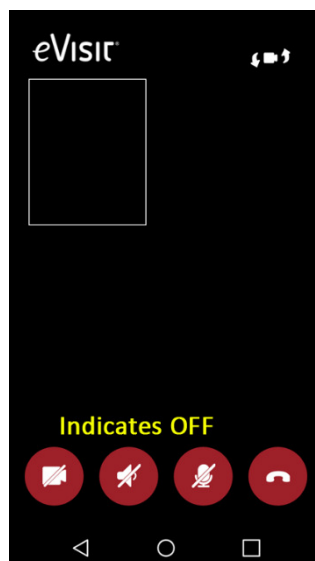
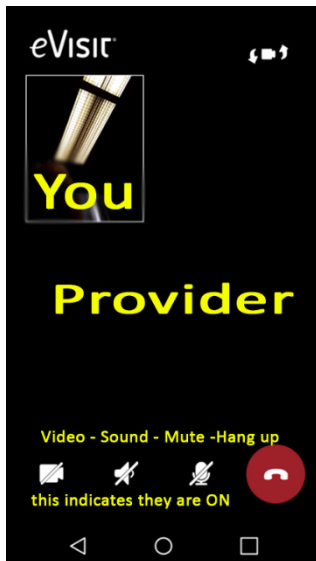
Text Phone

Select at least one notification method

WHAT'S NEXT?

Feel free to wait on the video call or leave the app - your spot in line will be saved.

It will prompt you to allow the application access to your phone, allow then Join Now.



The icons at the bottom allow you to disable

Video

Mute the Provider

Mute yourself

Once done Hang-up

Any questions please call the office staff